



To our community:

All of us at Mountain Orthotics & Prosthetic Services value the relationship and trust you place in us to provide you with compassionate and timely orthotic and/or prosthetic care. As the coronavirus (COVID-19) continues to present itself in locations throughout New York, please rest assured your safety and wellbeing is our utmost concern.

Currently our practice is open and available to provide you with **necessary** care. We are closely monitoring the evolving COVID-19 situation, specifically, guidance and updates from the Centers for Disease Control and Prevention (CDC) to safeguard the health of our staff and patients.

Here are some of the measures we are taking, above and beyond recommended disinfection practices, to keep our patients and staff healthy during this time:

- All patient appointment times have been lengthened to allow for additional disinfection of patient rooms and social distancing between patients.
- We are asking that patients be accompanied by only one caregiver if necessary while visiting our office.
- We are minimizing the amount of time patients are allowed to stay in our waiting room and moving patients directly into exam rooms to increase social distancing.
- For patients who are home-bound, our practitioners are available to answer your questions by phone. We're here to help.

Most importantly, we ask that all patients who may have travelled to affected areas OR are exhibiting any symptoms (cough, fever, headache) to please stay home and reschedule to a later date.

If you have any questions about an upcoming appointment, please feel free to contact our office at any time at 518-324-6569.

Sincerely,

Your friends at Mountain O & P